Network Dominance Service Packages

For companies with 15 or more employees, but less than or equal to 100 nodes and/or employees

All prices are subject to change with each package. Customized any package to fit your companies needs. With these flexible options, you may combine services with and different items from any particular package. Prices will be adjusted with each customized package.

All packages are customized to decrease the TCO and increase ROI. Prices are based only according to and/or customized with each particular company's specific IT and Telecommunications requirements and needs.

Basic: Includes the following…
Virus Scan and Clean, Pop-up removal, windows updates, basic Level I help desk support, base hardware support, Level 1 On-Site Training, Outlook / Outlook Express / Eudora e-mail support, software upgrades, One visit per week.
Price: $550.00 per month ***Amount is paid in advance per month***

Standard: Includes the following…
Virus Scan and Clean, Pop-up removal, windows updates, basic Level I help desk support, base hardware support, Level 1 On-Site Training, Outlook / Outlook Express / Eudora e-mail support, software upgrades, wireless network support, One visit per week, Computer/Server Stability Maintenance, Computer/Server Preventative Maintenance. **OS only**
Price: $1,000.00 per month ***Amount is paid in advance per month***

Deluxe: Includes the following…
Virus Scan and Clean, Pop-up removal, windows updates, basic Level I help desk support, base hardware support, Level 1 On-Site Training, Outlook / Outlook Express / Eudora e-mail support, software upgrades, wireless network support ,two visits per week, Computer/Server Stability Maintenance, Computer/Server Preventative Maintenance, database management, data backups management, UPS management, network management, network design.
Price: $1,600.00 per month   ***Amount is paid in advance per month***

Bronze: Includes the following…
Virus Scan and Clean, Pop-up removal, windows updates, basic Level I help desk support, base hardware support, Level 1 On-Site Training, Outlook / Outlook Express / Eudora e-mail support, software upgrades, wireless network support ,two visits per week, Computer/Server Stability Maintenance, Computer/Server Preventative Maintenance, database management, data backups management, UPS management, network management, network design, network infrastructure, telecommunications support, VOIP, PBX, Centrex support, mail server support w/ SLA agreement, UNIX, Solaris, Net Appliance support, SQL, SSL, DNS, Citrix, Pc Anywhere 9.0 and later, Great Plains Dynamics, Microsoft Exchange 5.5, Exchange 2000, Exchange 2003 support.
Price: $2,400.00 per month ***Amount is paid in advance per month***

Silver: Includes the following…

Virus Scan and Clean, Pop-up removal, windows updates, basic Level I help desk support, base hardware support, Level 1 On-Site Training, Outlook / Outlook Express / Eudora e-mail support, software upgrades, wireless network support ,three visits per week, Computer/Server Stability Maintenance, Computer/Server Preventative Maintenance, database management, data backups management, UPS management, network management, network design, network infrastructure, telecommunications support, VOIP, PBX, Centrex support, mail server support w/ SLA agreement, UNIX, Solaris, Net Appliance support, SQL, SSL, DNS, Citrix, Pc Anywhere 9.0 and later, Great Plains Dynamics, Microsoft Exchange 5.5, Exchange 2000, Exchange 2003 support, network security, Cisco router management / administration, Alcatel Omni-switch / Omni-stack management, web site administration, e-business website design and maintenance, Linux (Red Hat all versions) support, C+, Perl, Visual Basic, .Net support, C++, Java based applications, Macromedia flash support, Hyperion support, E-business suite support for Oracle based applications.

Price: $3,600.00 per month ***Amount is paid in advance per month*

Gold: Includes the following…

Virus Scan and Clean, Pop-up removal, windows updates, basic Level I help desk support, base hardware support, Level 1 On-Site Training, Outlook / Outlook Express / Eudora e-mail support, software upgrades, wireless network support ,three visits per week, Computer/Server Stability Maintenance, Computer/Server Preventative Maintenance, database management, data backups management, UPS management, network management, network design, network infrastructure, telecommunications support, VOIP, PBX, Centrex support, mail server support w/ SLA agreement, UNIX, Solaris, Net Appliance support, SQL, SSL, DNS, Citrix, Pc Anywhere 9.0 and later, Great Plains Dynamics, Microsoft Exchange 5.5, Exchange 2000, Exchange 2003 support, network security, Cisco router management / administration, Alcatel Omni-switch / Omni-stack management, web site administration, e-business website design and maintenance, Linux (Red Hat all versions) support, C+, Perl, Visual Basic, .Net support, C++, Java based applications, Macromedia flash support, Hyperion support, E-business suite support for Oracle based applications, DSL , ADSL, co-location support, DS-1, DS-2, DS-3 support, Help Desk Support Level II and Level III, MAC, Defragment Hard-drives Computer/Server.

Price: $5,000.00 per month ***Amount is paid in advance per month*

Platinum: Includes the following…

Virus Scan and Clean, Pop-up removal, windows updates, basic Level I help desk support, base hardware support, Level 1 On-Site Training, Outlook / Outlook Express / Eudora e-mail support, software upgrades, wireless network support ,three visits per week, Computer/Server Stability Maintenance, Computer/Server Preventative Maintenance, database management, data backups management, UPS management, network management, network design, network infrastructure, telecommunications support, VOIP, PBX, Centrex support, mail server support w/ SLA agreement, UNIX, Solaris, Net Appliance support, SQL, SSL, DNS, Citrix, Pc Anywhere 9.0 and later, Great Plains Dynamics, Microsoft Exchange 5.5, Exchange 2000, Exchange 2003 support, network security, Cisco router management / administration, Alcatel Omni-switch / Omni-stack management, web site administration, e-business website design and maintenance, Linux (Red Hat all versions) support, C+, Perl, Visual Basic, .Net support, C++, Java based applications, Macromedia flash support, Hyperion support, E-business suite support for Oracle based applications, DSL , ADSL, co-location support, DS-1, DS-2, DS-3 support, Help Desk Support Level II and Level III, MAC, Defragment Hard-drives Computer/Server, plus any customized applications the customer wants us to support, Peachtree, QuickBooks, COBOL, SCO Unix, …TBD

Price: $6,000.00 per month ***Amount is paid in advance per month*